

**Complaints received by DT including default cases [HALF YEAR]
SEBI circular SEBI/ HO/ MIRSD/ CRADT/ CIR/ P/ 2020/230 dated November 12, 2020**

| No. of pending Complaints at the end of last half year (31st March 2022) | No. of complaints received during the half year | No. of complaints resolved during the half year (within 30 days)* | No. of complaints pending at the end of half year (for more than 30 days)* | Nature of the Complaint(s)* | | | Steps taken to resolve the pending complaints* | Remarks, if any. |
|--|---|--|--|------------------------------|--------------------------------|-----------|---|--|
| | | | | Delay in payment of interest | Delay in payment of redemption | Any other | | |
| 31 (191 pending on aggregate basis)* | 9 | 5(resolved within 30 days) 2(resolved after 30 days during the half year end) | 2 | 9 | 8 | 0 | IFCI Limited [Rs. 313.79 Crores] 1 in no. We have followed up with the Issuer for the status of the payments. The grievance is resolved on 21-11-2022 | The issuer informed that the direct credit of payment got rejected and physical cheques were dispatched at the registered address of the debenture holder in 1st week of February 2021, which was returned undelivered and whose validity has expired on 30.04.2021. Further the Issuer had requested the investor to provide documents for re-processing the payment. Investor shared the documents on 26-09-2022 with the Issuers. Issuer shared investor's confirmation email with DT on 21-11-2022 regarding receipt of payment by investor on 13-10-2022. |
| | | | | | | | Future Enterprises Limited [Rs.300 & 250 Crores] 1 in no. We have followed up with the Issuer for the status of the payments. Additionally, we have updated the grievance status to the respective Credit Rating Agency, Stock Exchange, SEBI. | The issuer company has defaulted in payment of interest and redemption. We have intimated event of default to the Debenture holders and requested to provide the dissent/consent/instructions for initiating further actions. We have conducted debenture holders meeting for taking necessary enforcement instructions from the debenture holders. We continue our follow up with the issuer company. |

* The nos. presented here are based on the Complaints received, resolved or unresolved on half year basis. For aggregate list of outstanding complaints refer website disclosure made under "Data of Complaints against and in respect of Non-Convertible Debt Securities dealt by ATSL as Debenture Trustees (DTs)" by clicking on below link :

<https://www.axistrustee.in/pdf/ATSL%20as%20Debenture%20Trustees%200710.pdf>